

ATTITUDES AND PERCEPTIONS OF THE GENERAL POPULATION ABOUT THE WORK OF THE NGO SECTOR RESEARCH RESULTS IN 36 LOCAL COMMUNITIES

The research on the perception and attitudes of the general population about the NGO sector represents a response to the need of the PRAGG project (Proactive Citizens) for insights into how people in targeted local communities perceive and experience NGOs operating in those communities, as well as their activities and engagement on the ground.

To ensure that local civil society organizations were involved in the research from its early stages, the research team collaborated with local NGOs from 36 targeted municipalities and cities.

In the field, the method of CAPI (Computer-assisted personal interviewing) was used during the survey of respondents. In practice, this meant that the questionnaire was digitized, programmed, and placed on tablets. Interviewers conducted a classic face-to-face survey, asked questions to respondents, and recorded answers via tablets, which were automatically stored in a database. It is important to emphasize that the personal data of respondents were not compromised at any stage of the research process, as the surveys were anonymous and respondents were not asked for names, surnames, identification documents, or any other personal data.



The sample consisted of citizens from local communities that make up 5 PRAGG cycles:

1. Cycle I - Bijeljina, Tešanj, Gradačac, Laktaši, Ljubuški, Ilijaš, Nevesinje
2. Cycle II - Bihać, Gračanica, Prijedor, Teslić, Trebinje, Zenica, Žepče
3. Cycle III - Mostar, Gradiška, Sanski Most, Čapljina, Modriča, Gacko, Jablanica
4. Cycle IV - Doboj, Cazin, Prnjavor, Maglaj, Odžak, Srbac i Breza
5. Cycle V - Banja Luka, Bratunac, Konjic, Livno, Travnik, Tuzla, Vitez, Zavidovići

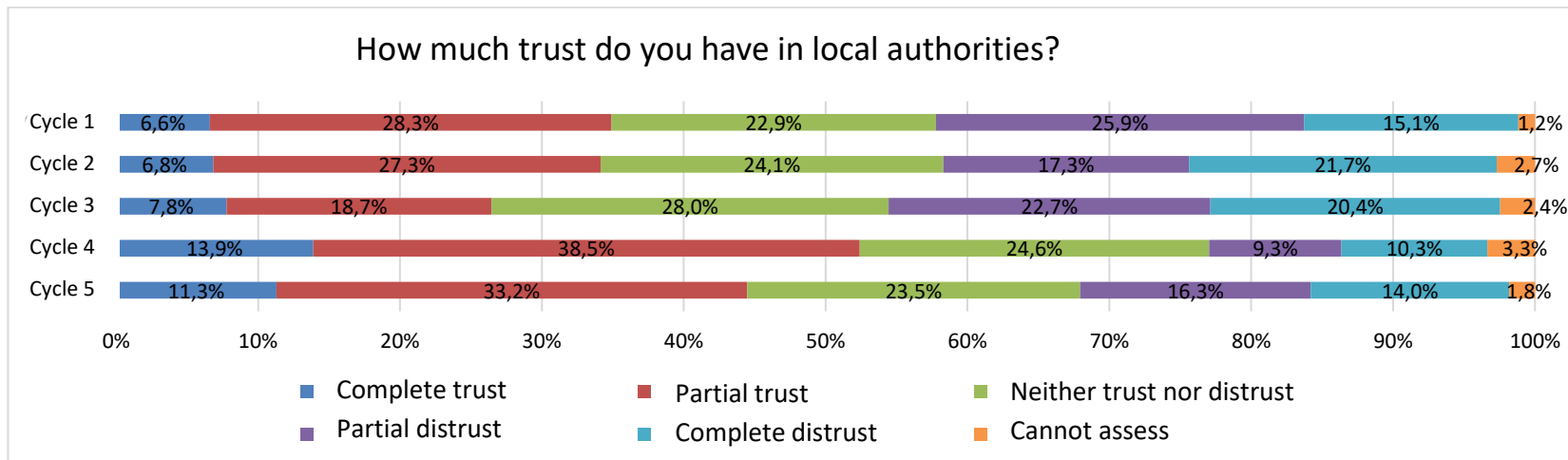


Chart 1. How much trust do you have in local authorities

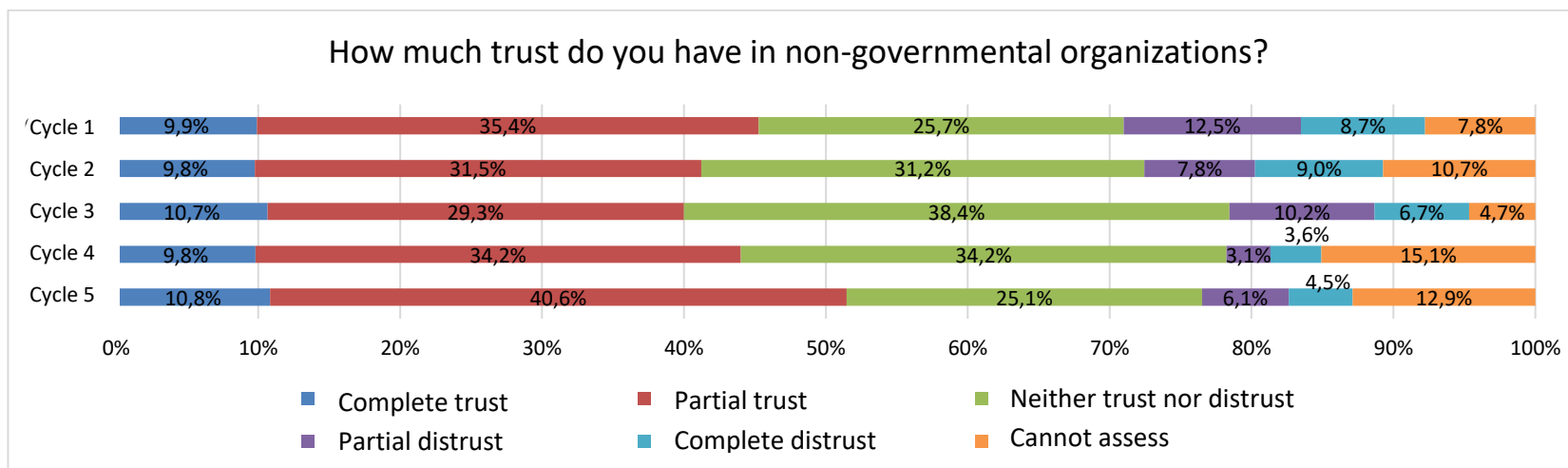


Chart 2. How much trust do you have in non-governmental organizations

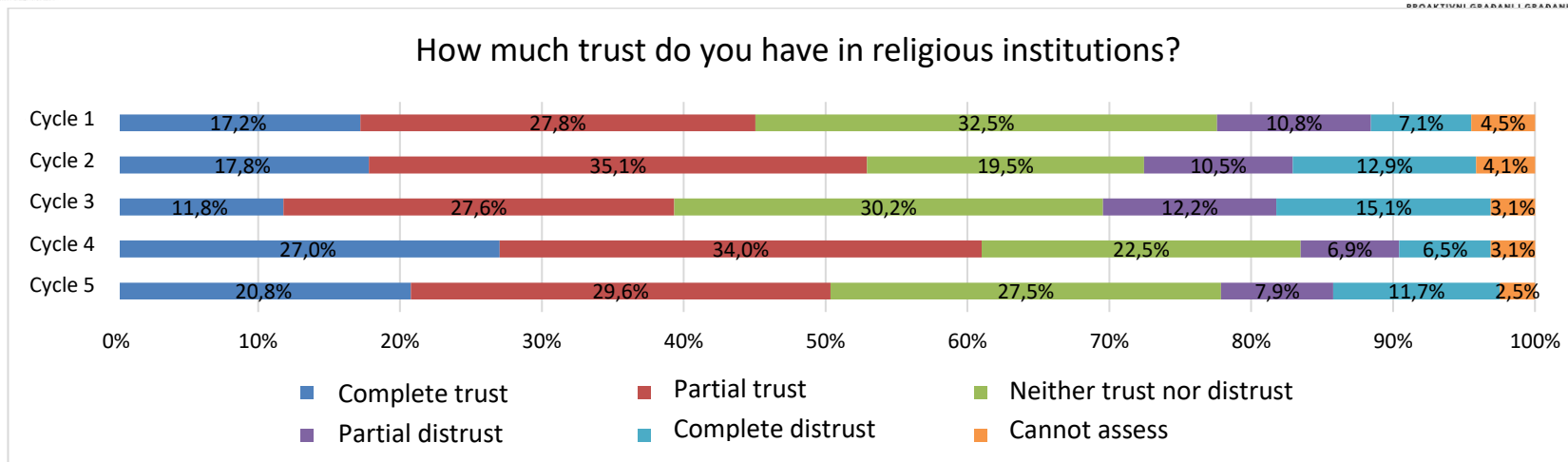


Chart 3. How much trust do you have in religious institutions

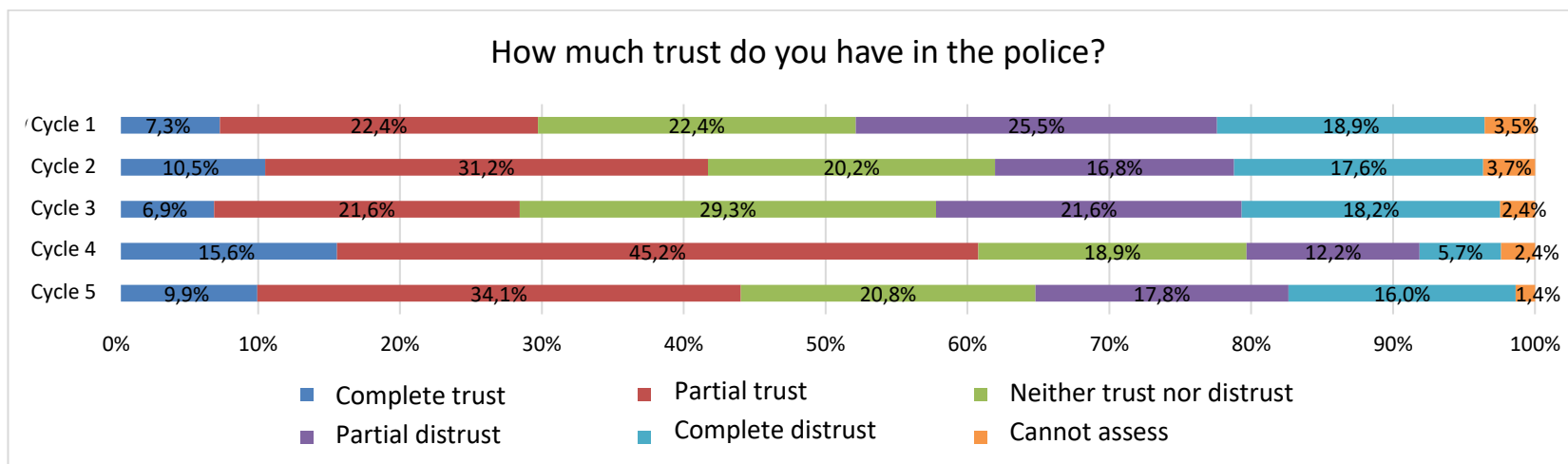


Chart 4. How much trust do you have in various social actors

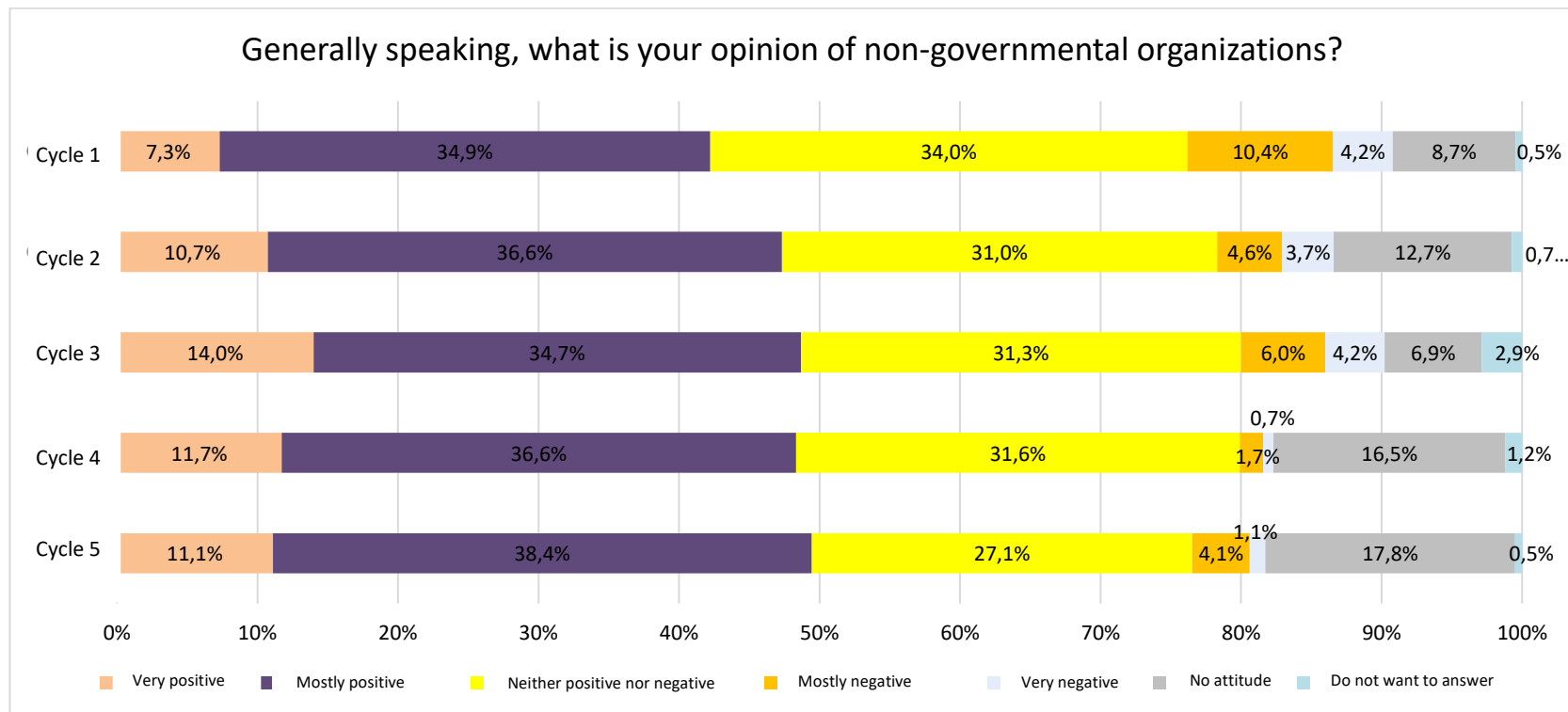


Chart 5. General perception of respondents about non-governmental organizations

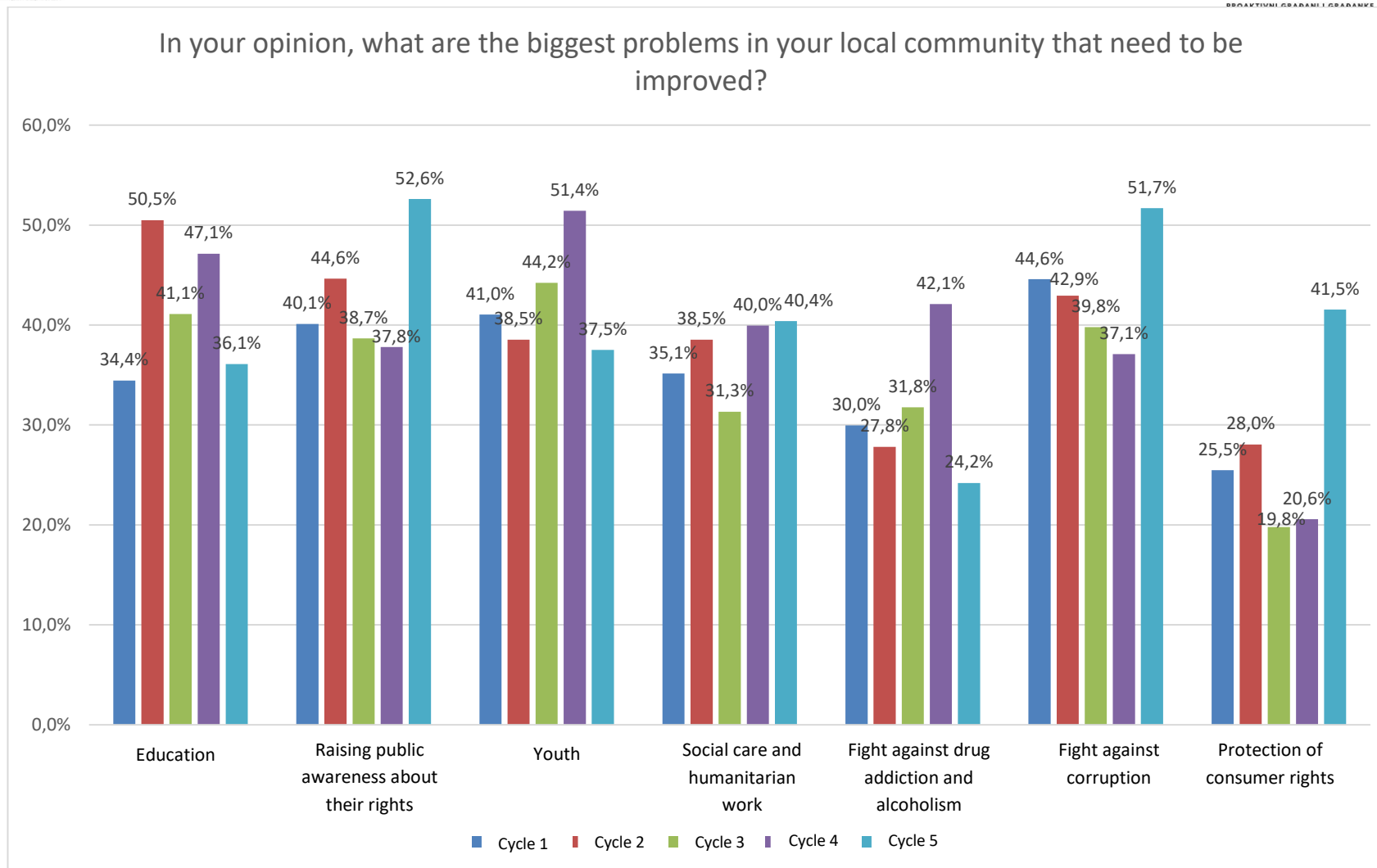


Chart 6. Perception of problems in the local community

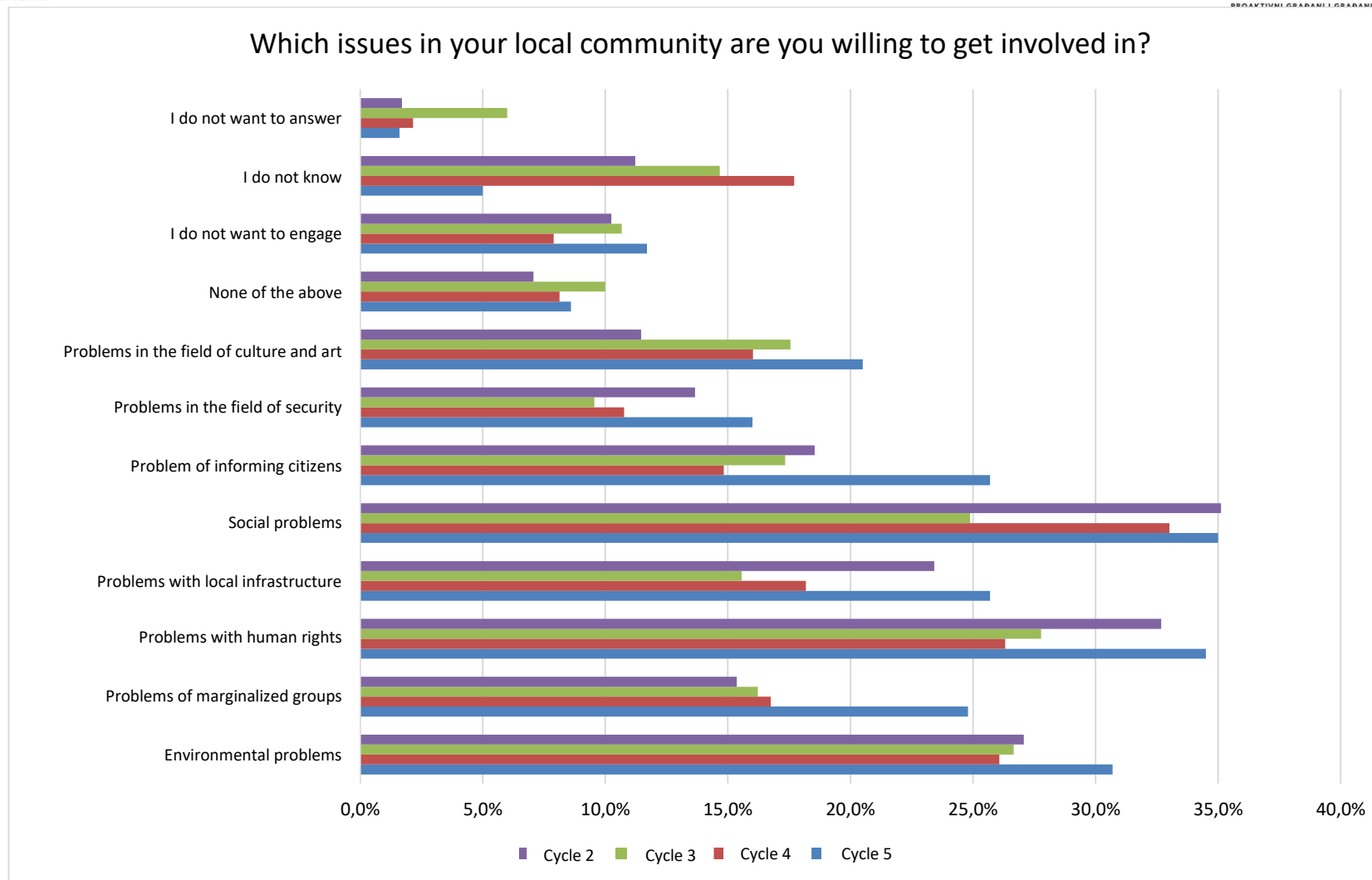


Chart 7. Willingness to personally engage in solving local problems

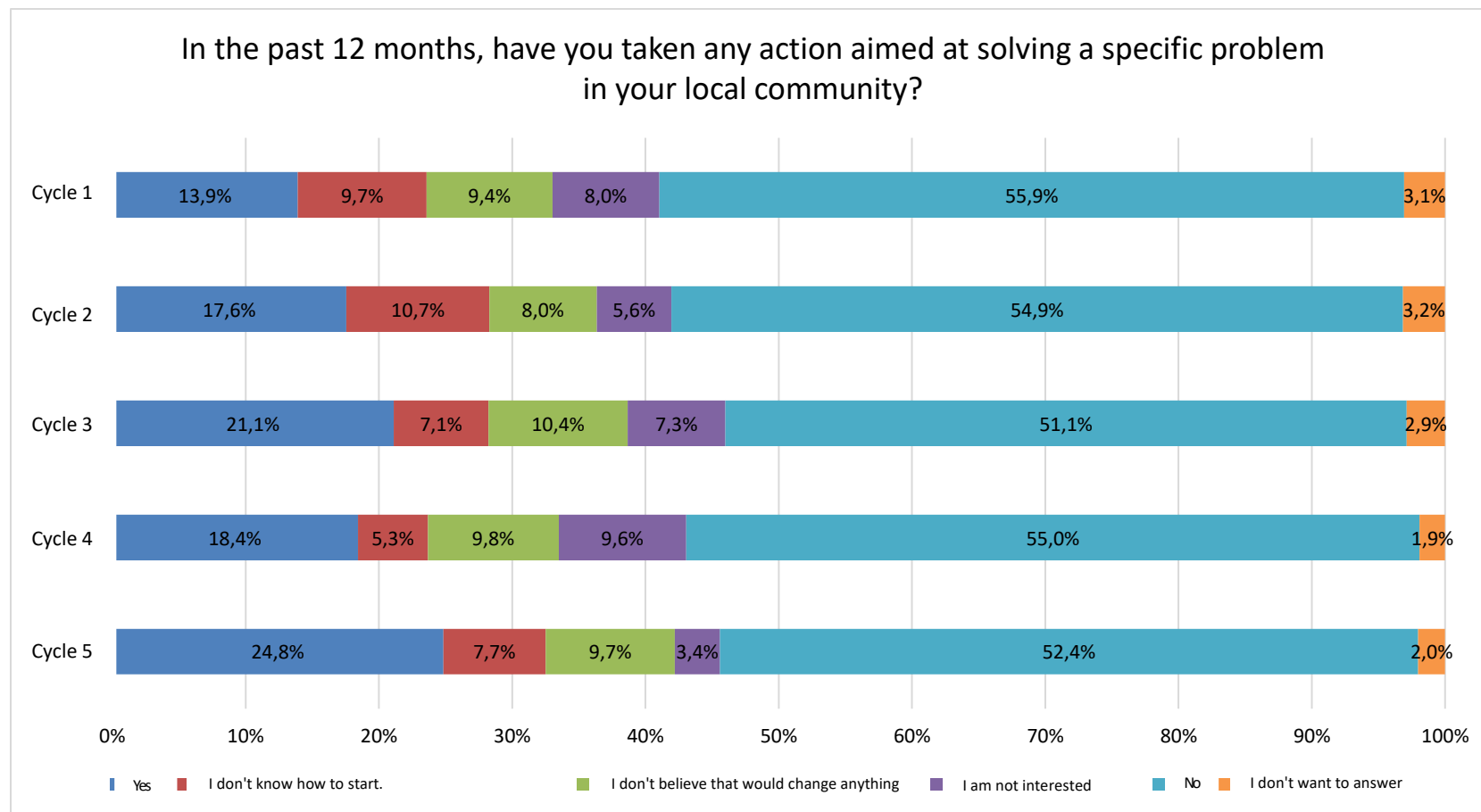


Chart 8. Respondents' activity in solving a specific problem in society or the local community

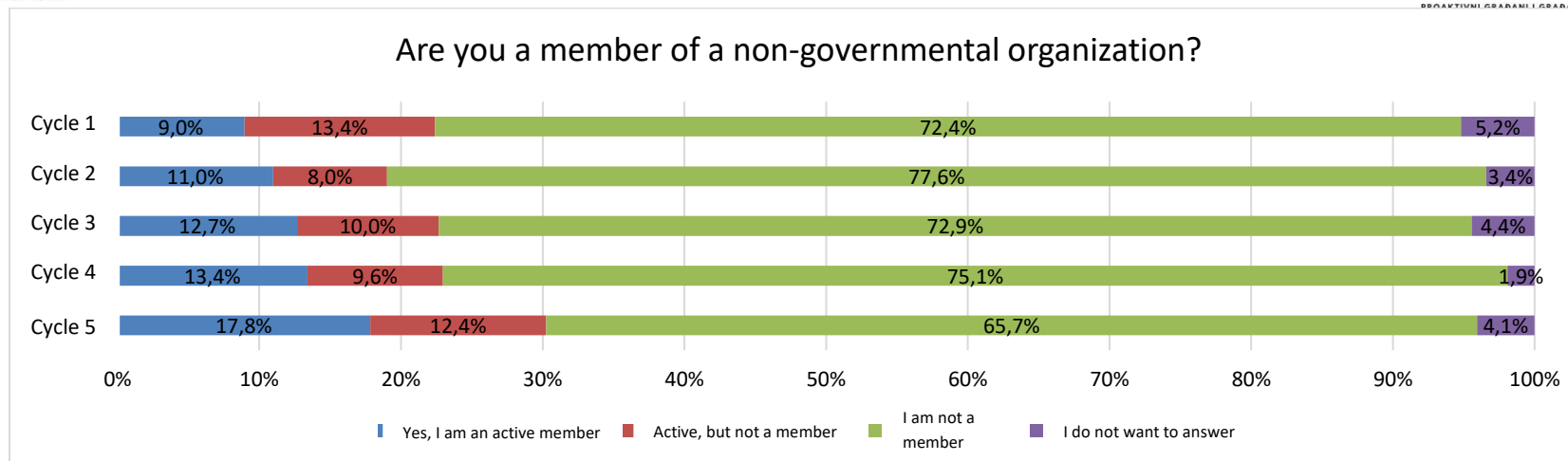


Chart 9. Respondents' activity in solving a specific problem in society or the local community

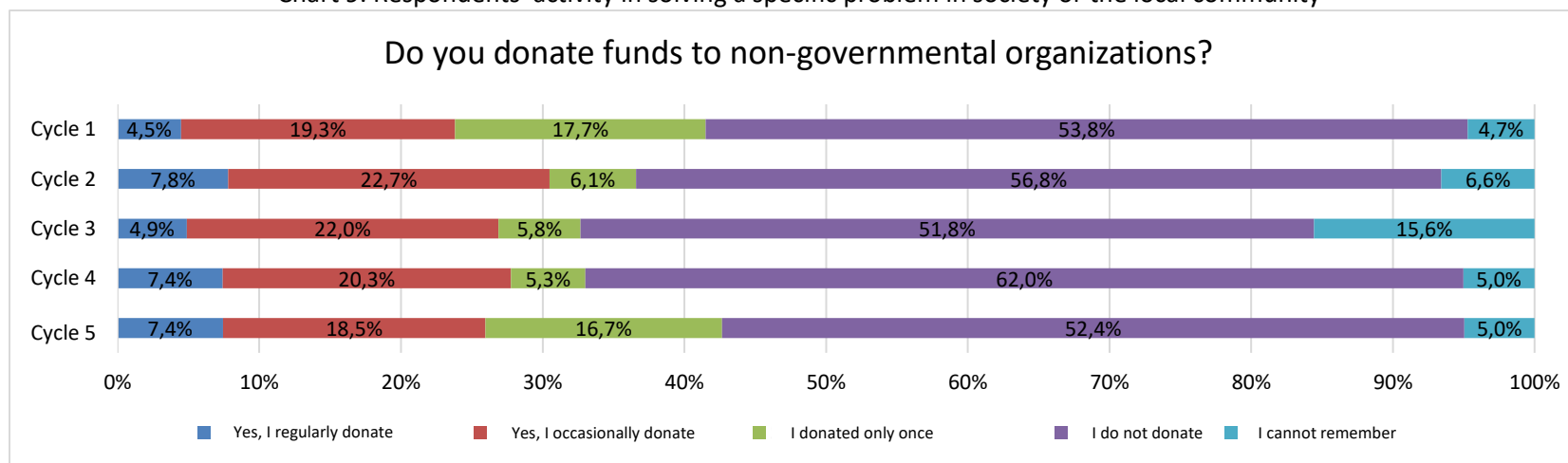


Chart 10. Respondents' activity in solving a specific problem in society or the local community

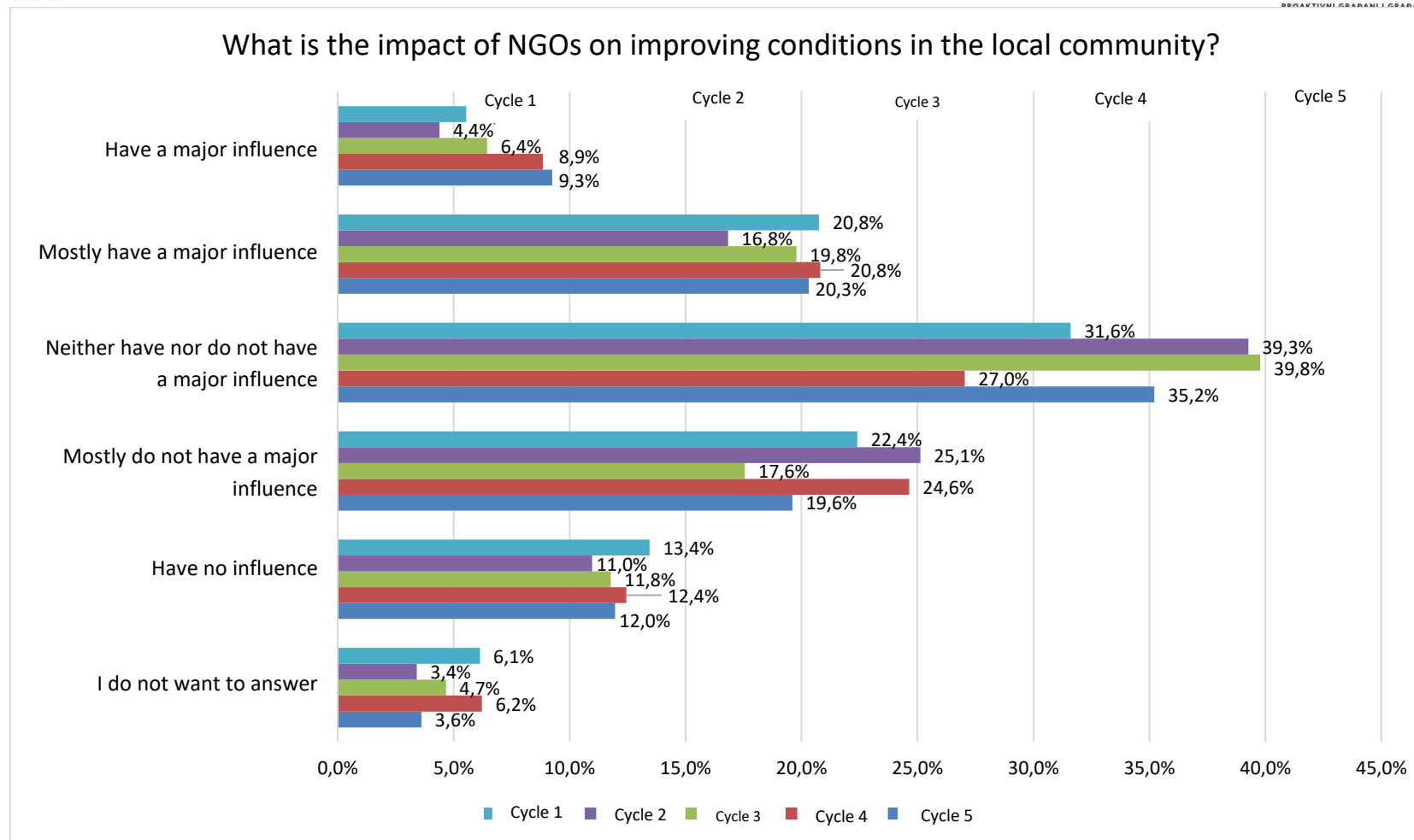


Chart 11. Perception of NGO impact on improving society in local communities

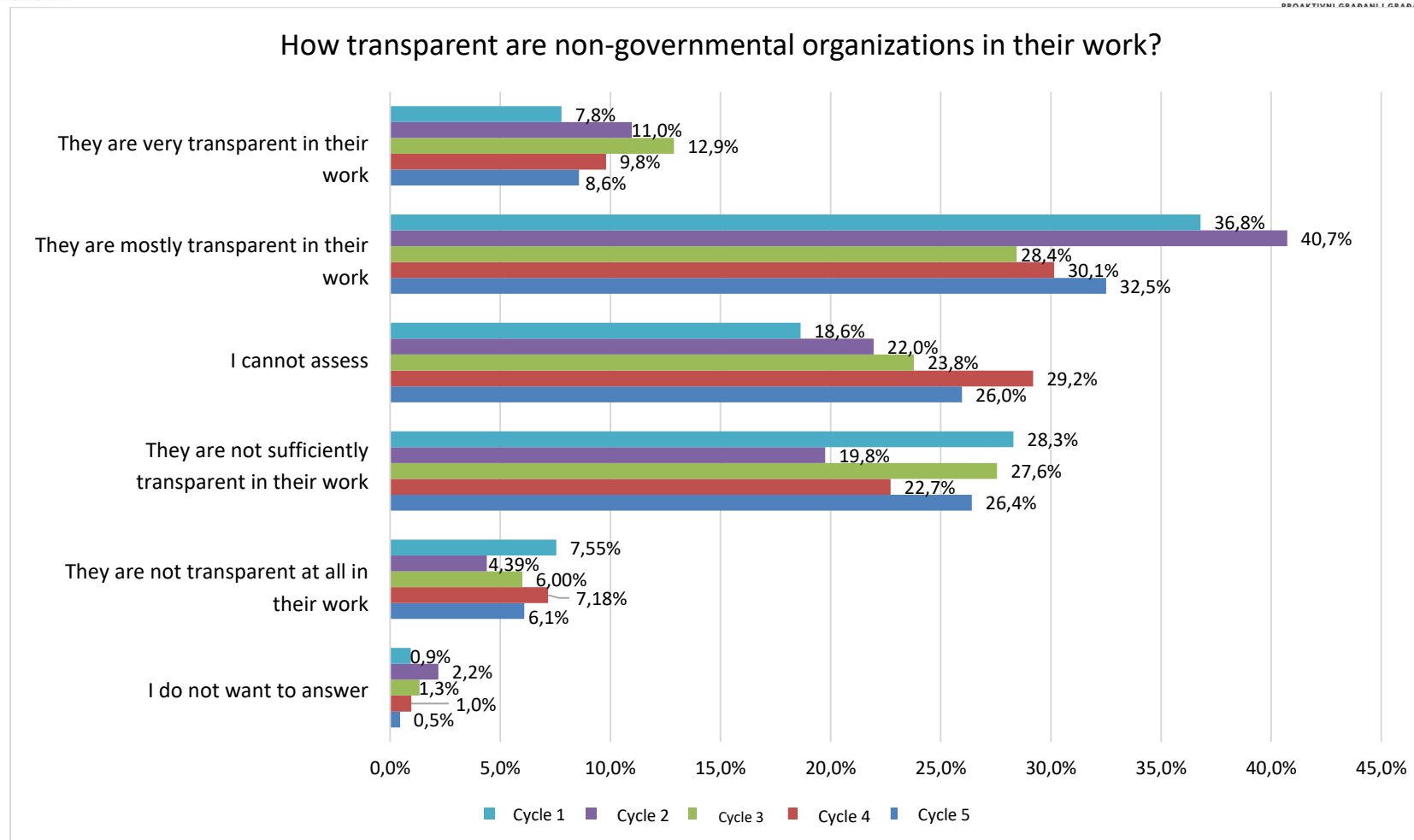


Chart 12. Perception of transparency and accountability of non-governmental organizations

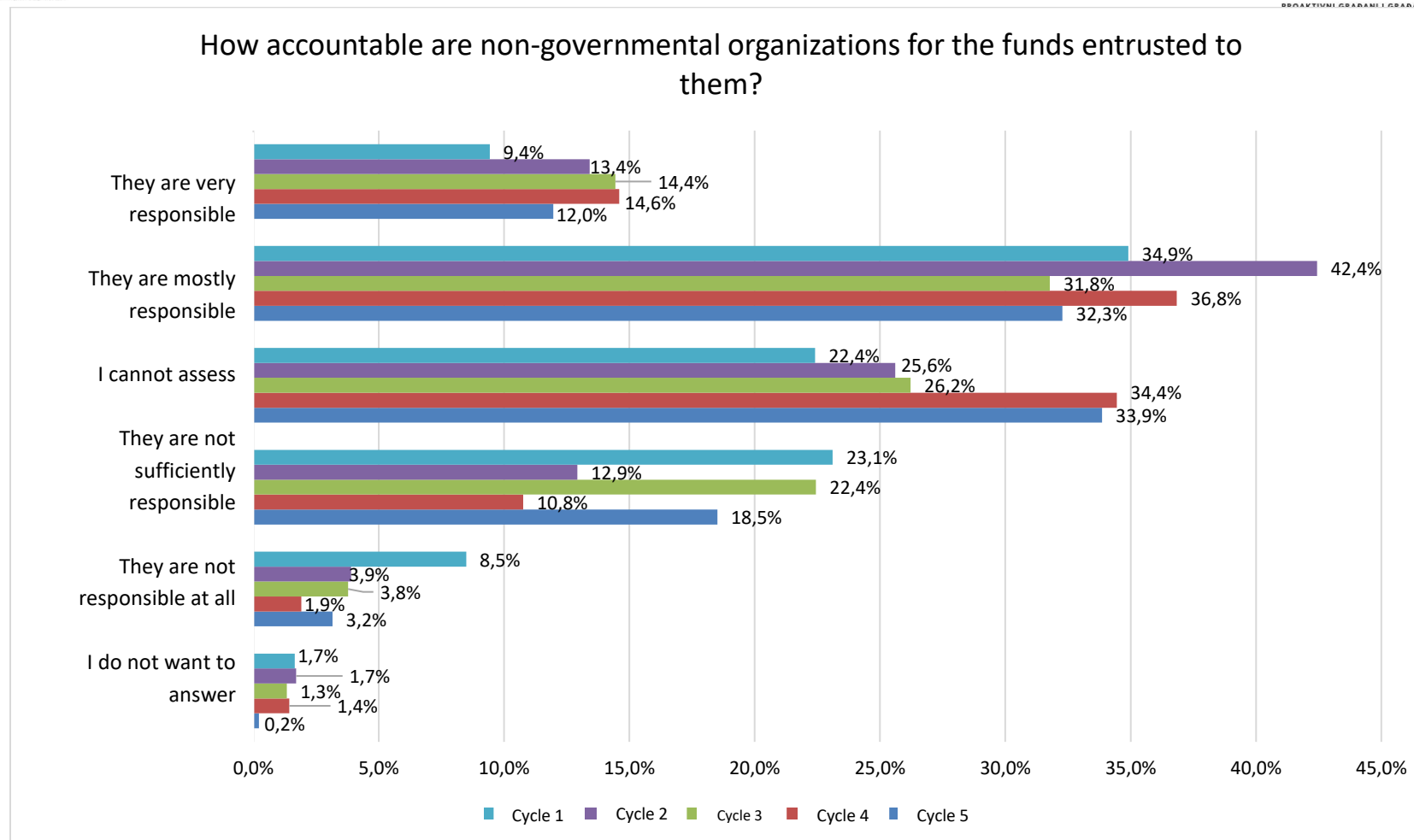


Chart 13. Perception of transparency and accountability of non-governmental organizations

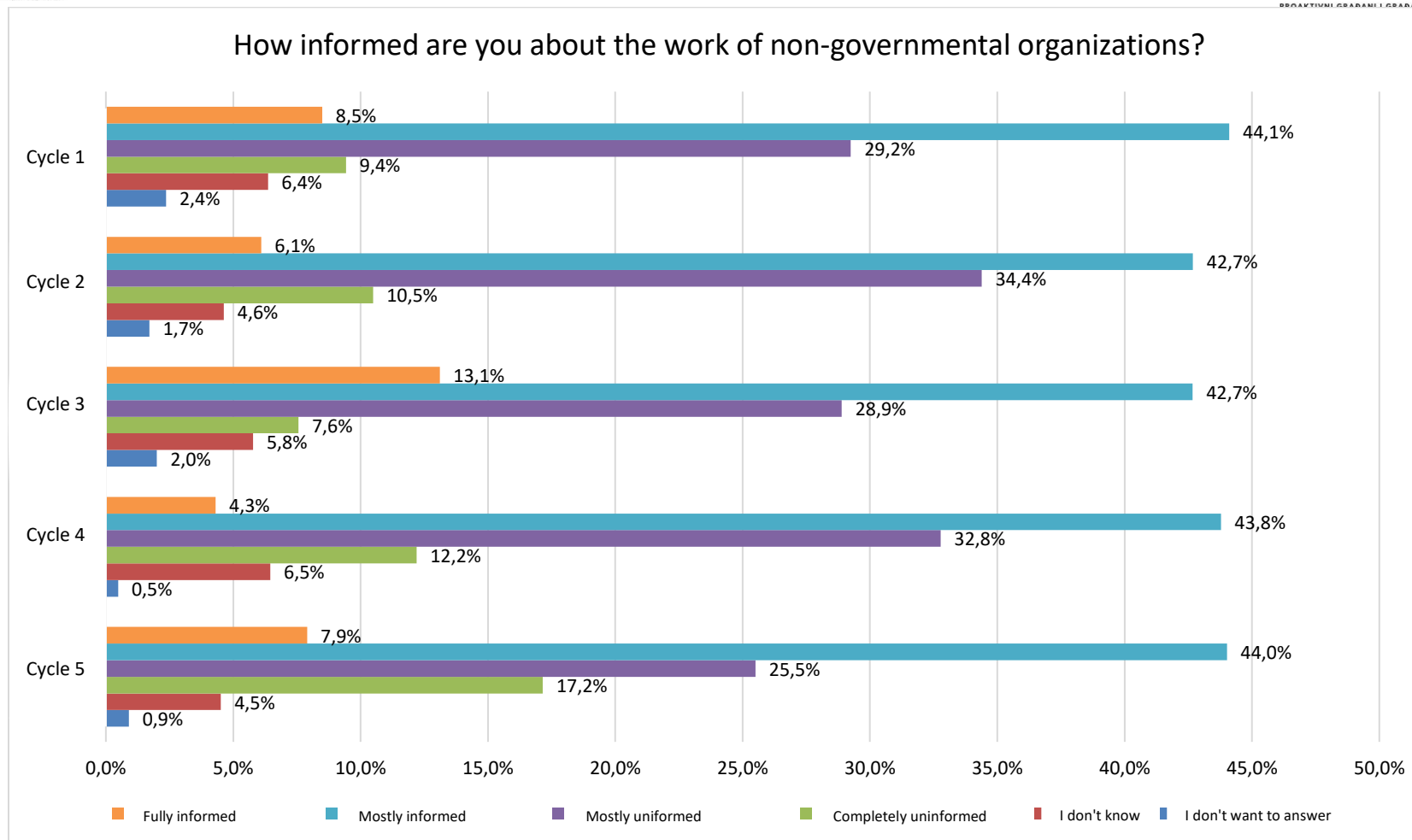


Chart 14. Awareness of the work of non-governmental organizations

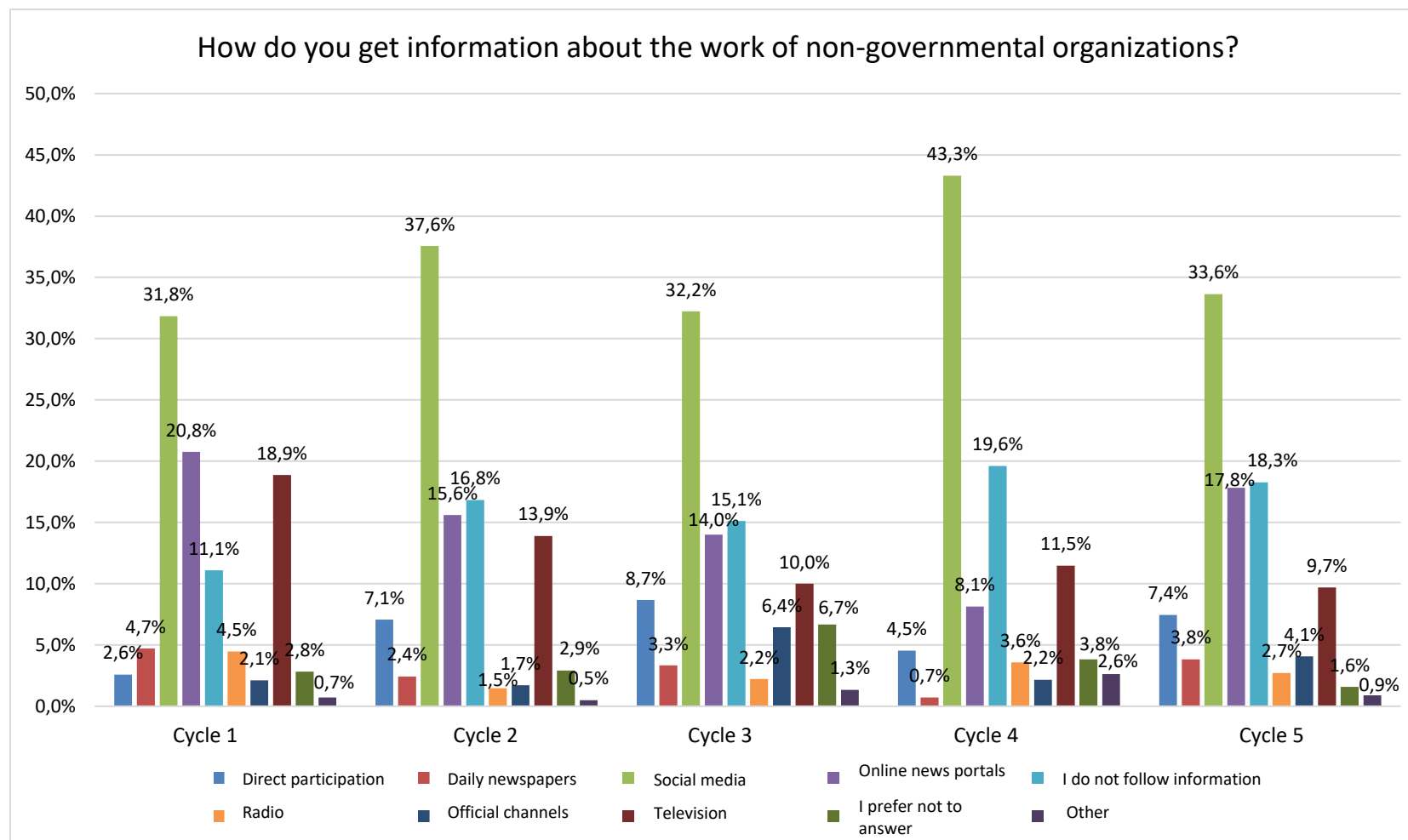


Chart 15. Awareness of the work of non-governmental organizations